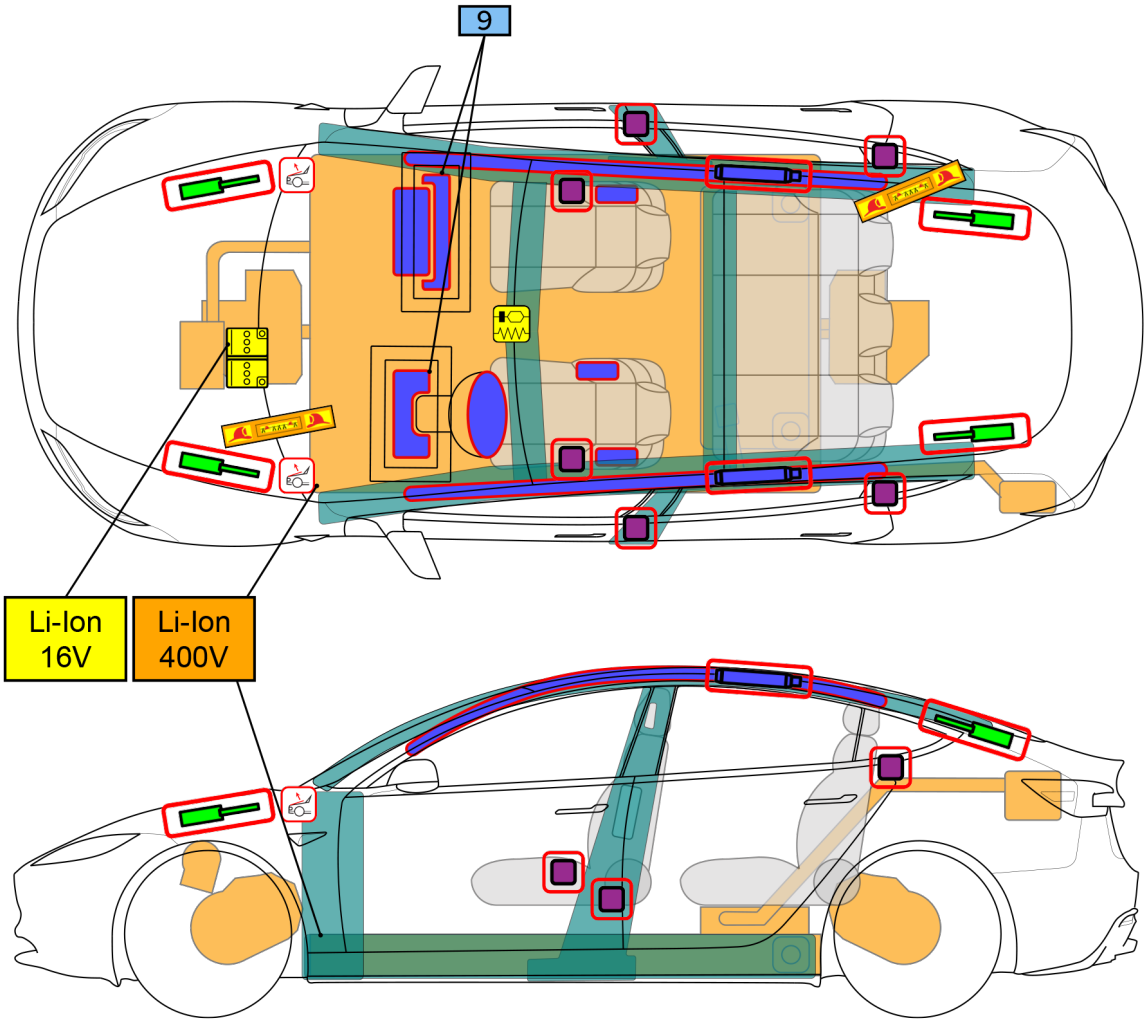
緊急聯絡人: 客服中心；緊急連絡電話: 0809-001-766

TESLA MODEL 3

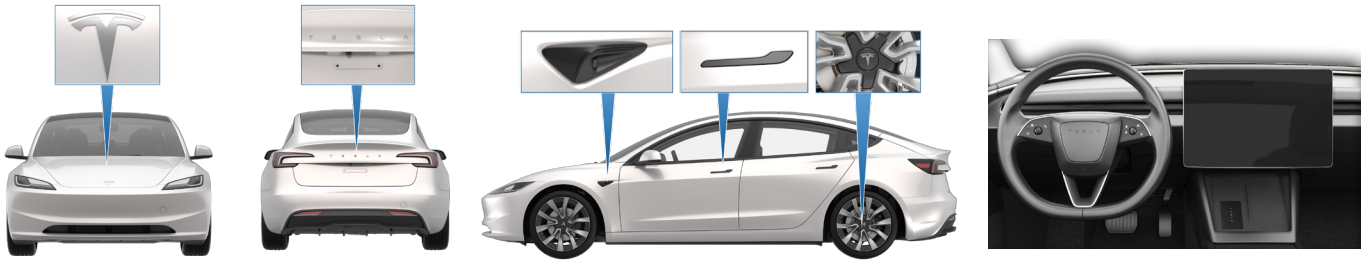
From 2024—Present



	Airbag		SRS control unit		Stored gas inflator		Seat belt pre-tensioner		Gas strut / Preloaded spring
	Battery low voltage		Battery pack, high-voltage		High voltage power cable		Cable cut		High strength zone
	Pedestrian protection active system								

1. Identification/ Recognition

LACK OF ENGINE NOISE DOES NOT MEAN VEHICLE IS OFF.
SILENT MOVEMENT OR INSTANT RESTART CAPABILITY EXISTS UNTIL VEHICLE IS FULLY SHUT DOWN. WEAR APROPRIATE PPE.



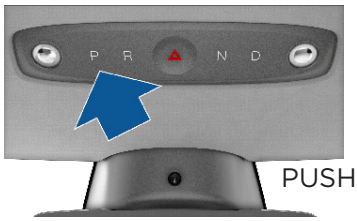
NOTE: The Tesla emblem indicates a fully electric vehicle.
NOTE: The model name does not appear on the exterior of the vehicle.

2. Immobilization/ Stabilization/ Lifting

IMMOBILIZATION

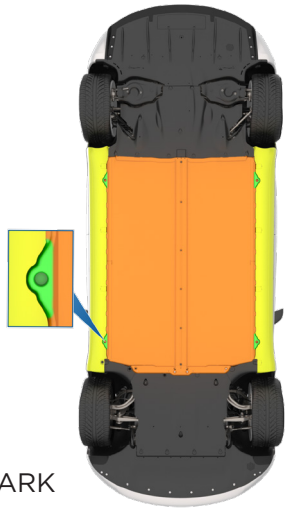
1. CHOCK WHEELS

2. PUT VEHICLE INTO PARK POSITION



PUSH TO PARK

STABILIZATION/ LIFTING POINTS



	Appropriate lift areas
	Safe stabilization points for Model 3 resting on its side
	High Voltage (HV) Battery

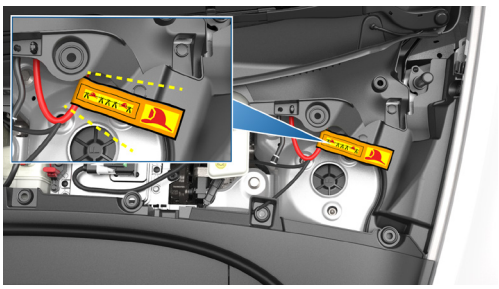
Do not push on HV Battery.

3. Disable Direct Hazards / Safety Regulations

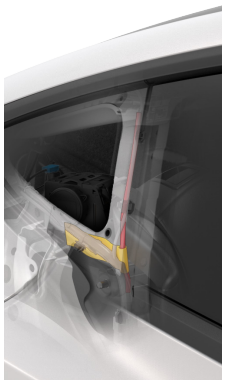
ACCESS

MAIN DISABLE METHOD

- Open the hood.
- Double cut the first responder loop.
- Disconnect the low voltage battery.



SECONDARY DISABLE METHOD



- Cut loop is located on the right side of Model 3.
- Break fixed window to access.

Not every high voltage component is labeled. Always wear appropriate PPE. Always double cut the first responder loop. Do not attempt to open the high voltage (HV) battery.

4. Access to the Occupants

Electrical and mechanical releases may be compromised after a collision.

NOTE: The seats and steering wheel are electrically powered and may not function after a collision.

NOTE: After a collision, the doors may not unlock from the outside. Extrication may be required. The body is constructed of steel with aluminum doors

NOTE: The windshield, top glass, and rear window is made of laminated glass. The side windows can be either tempered or laminated glass.

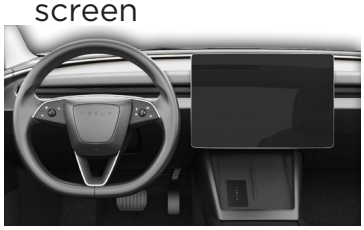
OPENING DOORS FROM OUTSIDE WITH POWER

OPENING DOORS FROM INSIDE WITH POWER

OPENING TRUNK FROM OUTSIDE WITH POWER

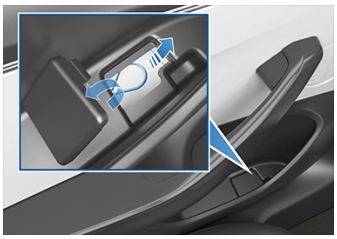
OPENING HOOD FROM INSIDE WITH POWER

- Touch the open hood button on the touch-screen



OPENING FRONT DOORS FROM INSIDE WITHOUT POWER

OPENING REAR DOORS FROM INSIDE WITHOUT POWER



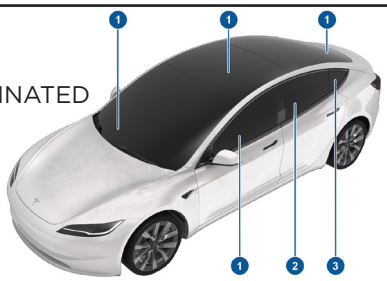
NON-OPERATIONAL WITHOUT POWER

OPENING HOOD WITHOUT POWER

- Use external power supply to OPEN

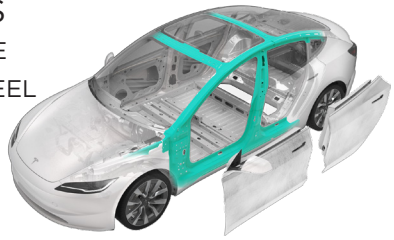
GLASS

1. LAMINATED
2. TEMPERED OR LAMINATED
3. TEMPERED



HIGH STRENGTH ZONES

- STEEL VEHICLE STRUCTURE
- ULTRA-HIGH STRENGTH STEEL B PILLAR
- ALUMINUM DOORS



5. Stored Energy / Liquids / Gases / Solids

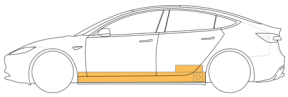
		Low Voltage
Li-Ion		400V Li-Ion

All high voltage cables have ORANGE INSULATION.

Never cut or open high voltage components or cables.

Coolant is blue.

6. In Case of Fire



DO NOT SUBMERGE VEHICLE TO EXTINGUISH/COOL BATTERY FIRE

USE LARGE AMOUNTS OF WATER TO COOL THE BATTERY ENCLOSURE FROM THE BOTTOM OF THE VEHICLE

POSSIBLE BATTERY RE-IGNITION!

MONITOR HV BATTERY TEMPERATURE FOR AT LEAST 24 HOURS

7. In Case of Submersion

Treat a submerged Model 3 like any other submerged vehicle. Wear appropriate PPE for water rescue. Remove the vehicle from the water and continue with normal high voltage disabling. Vehicles submerged in salt water should be handled with a greater potential risk of an HV battery fire. Tilt the vehicle to back and forth to allow water to drain out and store flat.

8. Towing/ Transportation/ Storage

Use a towing truck with flatbed.

NO towing with running traction wheels.

TIC/IR

HV BATTERY TEMPERATURE SHOULD BE CHECKED BEFORE TRANSPORT

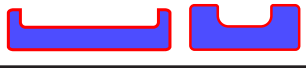
POSSIBLE BATTERY RE-IGNITION!
AFTER A FIRE INCIDENT, STORE OUTSIDE AT A SAFE DISTANCE (AT LEAST 50 FT/ 15 M) FROM OTHER VEHICLES AND STRUCTURES!

9. Important Additional Information

First Responders and Second Responders with emergencies, call Tesla Roadside Assistance. Refer to https://www.tesla.com/roadside-assistance for the applicable hotline number.

First responder information can be found at https://www.tesla.com/firstresponders. First responders and training officers who have questions, contact firstrespondersafety@tesla.com.

Airbags:

	Knee airbags are only installed in North America and South Korea.

10. Explanation of Pictograms

TIC/IR — In some working environments, the Infrared (IR) device is referred to as a Thermal Imaging Camera (TIC).